

Eastern Suburbs Travel (EST), in partnership with *Printing Industries* is proud to offer **Get Ready to Succeed drupa tour the only industry endorsed tour to Dusseldorf for drupa 2012.**

For all booking information, please contact Sonia Newell or Marty Knespal at Eastern Suburbs Travel
Ph: (02) 9388 0666 Fax:(02) 9388 0555.
Toll Free: 1800 634 714.
E-mail: estclovelly@optusnet.com.au

BOOKING CONDITIONS

It is important that you read all information before proceeding with your booking.

Validity

Products and prices relating to drupa 2012 and associated travel arrangements are subject to change without notice.

Prices

All rates shown are per person in Australian dollars, unless otherwise indicated. All pricing supplied by Eastern Suburbs Travel (written or verbal) is subject to change due to fluctuations in foreign exchange rates without notice. Eastern Suburbs Travel will notify of any price variation due to currency rates at time of quotation, deposit and final payment.

Terms & Conditions

Deposits/final payment

drupa land package:

Non refundable \$500.00 deposit per person for a 7 night package or \$1000 deposit per person for a 14 night package required at the time of booking.

Bookings at the Excelsior Hotel require full payment by 30 October 2011

Further payment of \$1000 per person for a 7 night package or \$1500 per person for a 14 night package required no later than 5 December 2011.

Final payment of balance is due no later than 1 February 2012.

Once full payment has been received by Eastern Suburbs Travel (EST), refunds (less the non refundable deposit per person) can only be made if the room is resold.

Accommodation may be transferred to another person(s) in your company. Refunds will not be given for unused accommodation.

Flights and other travel associated bookings:

Deposits and final payments are to be made in accordance with airline and tour operator guidelines, which will be advised at the time of booking.

Credit Cards

A 1.5% (MasterCard, Visa) or 3.5% (American Express, Diners) merchant fee will be added if a credit card is used for payment. If any cancellations are made, the merchant fee will not be refunded.

Amendments to bookings

After you have received confirmation of your travel arrangements and before airline ticket issue, each amendment initiated by the passenger prior to departure from Australia will incur a \$100.00 amendment fee plus any fees levied by the airlines, ground operators or hotels.

After ticket issue and prior to departure \$125.00 amendment fee plus any fees levied by the airlines/operators.

Travel Insurance

We strongly recommend each participant take out comprehensive travel insurance at the time of booking. The policy you choose should include:

loss of deposit, forfeited expenses, medical expenses, loss or theft of personal baggage, cancellation or delay of transportation services due to technical fault or industrial dispute.

Contact Eastern Suburbs Travel (EST) for your travel insurance and they can help you select the best cover for your needs.

Travel Documents

All passengers are required to possess valid travel documents. Each passenger is responsible for their own visa, passport (with a minimum of 6 months validity), immigration, quarantine, customs, health and other requirements for the countries to be visited or transited through. Travel advice is available from the Australian Government at www.smartraveller.gov.au.

Responsibilities

Eastern Suburbs Travel (EST) has made every effort to ensure that details are correct at time of printing but as Eastern Suburbs Travel relies upon information supplied to it by the relevant transportation and accommodation operators, it can accept no responsibility for any inaccuracy or misdescription as a result of the information supplied.

Sale of services described is made by Eastern Suburbs Travel as agent for the company providing the services. Eastern Suburbs Travel cannot accept responsibility for subsequent changes or withdrawal of prices, details or services shown. All are subject to alteration without notice. Eastern Suburbs Travel will advise of any known changes prior to booking.

Eastern Suburbs Travel shall not be liable for any injury, damage, loss, accident, delay or irregularity that may be caused to a person or property however caused or arising, during any tour under its management, sponsorship, procurement or otherwise. It is the responsibility of the passenger to ensure they are in possession of the proper travel documents and that they are in compliance with the current government and Transportation companies' regulations.

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